

Privacy Policy

X Marks the Spot respects and is committed to protecting your privacy. When you visit our website we may collect personally identifiable information. We also receive information on our server logs from your browser including, IP address, cookie information and page(s) you visited. We will not sell your personally identifiable information to anyone. If you have any questions about this, please contact us right away.

Security Policy

When making a purchase from the X Marks the Spot website, your payment and personal information is always safe! Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card/debit card number, name, and address so that it can not be read over the internet.

Refund Policy

Refunds are welcome. The customer must contact X Marks the Spot within 7 days of receiving the item. If an autograph was purchased the Certificate of Authenticity with matching sticker must be present. All items must be returned in the new, unused condition. The customer will then be refunded the cost of the item and applicable taxes. If we made an error on the order then the shipping cost will also be refunded. The amount of the refund will be credited back onto the customer's credit card or debt card that they used to make the purchase. The customer can call X Marks the Spot at 843-235-6313 to talk about the return.

Shipping Policy

Orders will be processed within 2 days of being purchased. The item will then be shipped out right away. If we are out of stock on the item we will contact the manufacturer to have them ship the item directly to you, which may take an additional 2 days to ship. If you have any questions, please call X Marks the Spot at 843-235-6313.